



# Commercial Client Pack

Welcome to Swish



# Introduction



**50+**

5 Star Reviews across  
Facebook & Google

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**20+**

Happy team members  
paid above award wages

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**100+**

Home and business checklist  
items that Swish maintains  
on regular services

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**5+**

Mandatory and regular  
checks for technicians before  
they step foot into your  
home or workplace

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Welcome to Swish Cleaning Services! A premier cleaning service operating in the North/North Eastern suburbs of Adelaide.

Our high standard of work and outstanding customer service sets us apart. With a strong foundation in quality workmanship, we're dedicated to providing an unmatched cleaning service experience for South Australian residents.

# Company Overview



## About Us

Swish Cleaning Services offers a comprehensive range of cleaning solutions for Residential, Commercial, NDIS, Insurance, and My Aged Care clients. At Swish, we are committed to delivering an unparalleled service experience and top-quality workmanship.

## Mission

Our mission is to deliver reliable, high-quality cleaning services while creating meaningful employment opportunities for South Australian residents. Our client-centric business model prioritises sustainable growth, ensuring our high standards are consistently maintained.

# Our Services

## Ongoing Services

At Swish, we adhere to meticulous checklists to guarantee that your workplace consistently meets our stringent standards with each service. Typically, the same team of technicians will maintain your workplace each time to ensure continuity. Each team is quality-checked at regular intervals to maintain our high standards.



## One-off Services

We provide a variety of single-occasion commercial services, including office deep cleaning and end-of-tenancy cleaning. Our services come with a guarantee, and we take pride in our reputation for excellence—ensuring we do it right the first time to avoid callbacks.



Client checklists available on request



Guaranteed one-off services



Highly trained and screened technicians



Seamless, all inclusive service



Supervised, quality assured teams



Outstanding customer support









Insured for a minimum of 10M on all commercial sites.



A commitment to providing jobs for South Australian residents

# Client Onboarding



- 1 Initial Contact**  You make contact and a Swish representative will respond within 24 hours.
- 2 Introduction**  We will phone you to introduce ourselves, ask a few questions, and arrange a suitable time to conduct a walkthrough of your workplace.
- 3 Walkthrough**  During the walkthrough, we will take photos of each room you wish to be serviced, discuss your service requirements, and understand your expectations. Before leaving, we will inform you when to expect your quote.
- 4 Quotation**  You will receive a prompt and detailed quote outlining the various services we offer for your business, along with our comprehensive commercial client pack.
- 5 Approval**  Once you approve the quote, we will complete the necessary paperwork. This is also the time to schedule your service start date and finalise any remaining details.
- 6 Service Commencement**  Our relationship begins. We are committed to demonstrating our high standards of service. We perform regular quality checks on our technicians to ensure consistency across the board.



# Contact Us



**Website**

[www.swishcleaningservices.com.au](http://www.swishcleaningservices.com.au)

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**Phone**

(08) 8311 3794

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**E-mail**

[info@swishcleaningservices.com.au](mailto:info@swishcleaningservices.com.au)

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**Social Media**

@swishcleans

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